

Holiday Inn Swindon - Leisure Facilities



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Marlborough Road, Swindon SN3 6AQ

0871 942 9079

www.ihg.com/holidayinn/hotels/gb/en/swindon/swimr/hoteldetail (<https://www.ihg.com/holidayinn/hotels/gb/en/swindon/swimr/hoteldetail>)

Guide Last Updated: 17/01/2018

[Something changed? \(/contact/something_changed?destination=/access-guide/kew-green/holiday-inn-swindon-leisure-facilities\)](#)



<https://maps.google.com/maps?ll=51.545597,-1.74167&z=14&t=m&hl=en-US&gl=US&mapclient=apiv3>

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Access Guide



[Explain these icons \(/our-icons\)](#)

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Leisure Facilities Introduction	Collapse -
<p>Related Access Guide(s) Collapse -</p> <ul style="list-style-type: none"> For the Holiday Inn Swindon DisabledGo access guide please click here (new tab) (https://www.disabledgo.com/access-guide/holiday-inn/holiday-inn-swindon). 	
<p>Leisure Facilities Information Collapse -</p> <ul style="list-style-type: none"> The leisure facilities are located on the ground floor, in the corridor to the right as you pass reception. 	
Getting Here	Collapse -
<p>By Road Collapse -</p>	

- This hotel is located on the outskirts of Swindon, just off Junction 15 of the M4. The hotel is located on the A4259.
- This hotel has a car park which is free for all users.

By Bus

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- There is a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on the A4259, approximately 150 metres from the hotel.
- [For more information on buses in Wiltshire please click here \(opens new tab\) \(http://www.traveline.info\).](http://www.traveline.info)

By Train

Collapse -

- The nearest Railway Station is Swindon.
- Swindon Station is situated in the centre of Swindon, located approximately 2.9 miles from the hotel. There are bus and taxi routes to the hotel from the station.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations/swi/details.html\).](http://www.nationalrail.co.uk/stations/swi/details.html)

Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grass areas surrounding the hotel.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

Parking

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located at the front of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked and signposted.
- There is/are 6 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 358cm x 600cm (11ft 9in x 19ft 8in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.
- There are additional car parks for staff and visitors.
- Additional standard parking is available to the right and rear of the hotel.

Paying

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- There are not parking charges for the car park.

Access from the Car Park

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- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are slopes/ramps.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac and concrete.
- There is not a road to cross between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 14m (15yd 11in) from the hotel entrance.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).

Comments

Collapse -

- Guests have to register their vehicle registration number on the touchscreen at reception to avoid a parking fine.
- The height of the touchscreen is 144cm.



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Opening Times

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- Monday 06:30 - 22:00.
- Tuesday 06:30 - 22:00.
- Wednesday 06:30 - 22:00.
- Thursday 06:30 - 22:00.
- Friday 06:30 - 22:00.
- Saturday 07:00 - 21:00.
- Sunday 07:00 - 21:00.

Outside Access (Hotel Entrance)

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Entrance

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- This information is for the entrance located at the front of the hotel.

- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- There is a dark mat or floor marking at this entrance that might be perceived as a hole.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The bell/buzzer is not in a suitable position to allow wheelchair users to gain access.
- The height of the bell/buzzer is 142cm (4ft 8in).
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 150cm.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 118cm.
- There is a member of staff available for assistance at this entrance.
- There is a slope with a very easy incline.



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Getting Around

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Access

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- There is step-free access throughout the ground floor.
- There is a slight ramp, with no handrails, for access to the hotel from the reception area.
- This level change is located just past the reception desk and leads to the main hotel (shown in photographs 1 and 2).

Circulation

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- There are doors in corridors/walkways which have to be opened manually.
- The type of flooring in corridors/walkways is carpet, stone and laminate.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.
- There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people.
- There is good colour contrast between the walls and floor in the majority of corridors/walkways.
- The lighting levels are varied.
- Access to other floors/levels is via stairs.

Signage

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- Wayfinding signage is provided.
- The colour, design and typeface of signs is consistent throughout the building.

Audio

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- This venue does play background music in public areas.

- Music is played in the reception, bar and restaurant areas.
- There is a hearing assistance system in the public areas of the building.
- The system is a fixed loop.
- The hearing assistance loops are located at the main reception desk, in the bar, and in the Lambourn Suite meeting room.



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Entrance (Leisure Facilities)

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Entrance

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- This information is for the entrance located on the ground floor in the corridor to the right just past the hotel reception desk.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- The entrance door(s) does/do contrast visually with its immediate surroundings.
- The main door(s) open(s) away from you (push).
- The door(s) is/are double width.
- The door(s) is/are heavy.
- The width of the door opening is 125cm.



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Reception

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Reception

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- The reception point is located ahead as you enter.
- The reception point is approximately 5m (5yd 1ft) from the leisure facilities entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step-free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.

- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a fixed loop.
- The hearing assistance system is signed.
- Staff are not trained to use the system.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are provided in the reception area.
- The type of flooring in the reception area is carpet.

Reception Waiting Area

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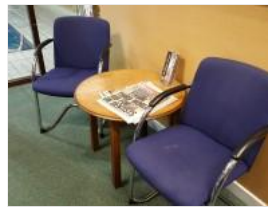
- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There are seats with armrests on both sides.
- There is not sufficient space for a wheelchair user to use the waiting area.



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Fitness Suite

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Access to Fitness Suite

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- The fitness suite is located to the right as you enter.
- The fitness suite is 3m (3yd 10in) from the leisure facilities entrance.
- There is level access to the fitness suite.
- There are not doors into the fitness suite.

Fitness Suite (General)

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- Staff receive some training in assisting disabled people.
- Training provided is by the hotel.
- Equipment suitable for mobility or sensory impaired users includes rowing machines and free weights.
- A portable hearing loop is not available for induction.
- There is not clear manoeuvring space between equipment.
- There is level access to all of the equipment.



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Swimming Pool

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- There is not level access from the changing area to the swimming pool.
- There is not a ramped entrance into the water.
- There is not a wet side chair available.
- There is not a hoist for wheelchair users to access the water.
- There are not steps into the swimming pool.
- There is a ladder type entrance into the water.
- There is a handrail on both sides of the ladder.

Comments

Collapse -

- There is no lifeguard on duty at this pool.
- There is an emergency telephone.
- The height of the emergency telephone is 148cm.



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Changing Area (Male)

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Changing Area

Collapse -

- There is a/are changing area(s) available.
- The changing area that was surveyed is located to the right as you enter the fitness suite.
- The changing area is approximately 5m from the leisure facilities entrance.
- The changing area is approximately 4m from reception.
- The changing area is approximately 8m from the swimming pool.
- There is stepped access to the changing area.
- The facilities available within the changing area include; standard changing rooms/cubicles, standard showers and standard toilets.
- This is a male changing area.
- Similar female changing area(s) are available.
- The door(s) open(s) away from you (push).
- The door(s) is/are single width.
- The door(s) is/are heavy.
- The width of the door opening is 77cm.
- The type of flooring in the changing area is tiles.
- There is not a flashing fire alarm beacon within the changing area.
- There are changing benches or seats within the changing area.
- There are lockers within the changing area.
- There is a/are locker(s) within reach for a wheelchair user.
- There is not a water dispenser available.
- The lighting levels in the changing area are good.

Shower Facilities

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- Shower facilities are available.
- There is stepped access to the shower facilities.
- There is one shallow clearly marked step, without handrails to access the showers.
- Fixed.
- The height of the shower head(s) is/are 220cm.
- The shower control type(s) is/are twist/turn.
- A shower chair is available.
- There is a/are wall-mounted grab rail(s) available for the shower(s).
- There is a medium height step without handrails to access the swimming pool from the changing rooms. There is level access to the fitness suite from the changing rooms.

Toilet Facilities

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- Toilet facilities are available.
- There is step-free access to the toilet(s).
- An ambulant toilet with wall-mounted grab rails is available.
- There are horizontal grab rails on both sides of the seat and a vertical rail on the left.
- The wash basin(s) tap type is twist/turn.
- The lighting levels in the toilet(s) are good.

Baby Changing Facilities

Collapse -

- Baby changing facilities are not available.



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Step(s) (Changing Area to Swimming Pool)

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- There is a/are step(s) located leading from the changing rooms to the swimming pool.
- The step(s) is/are used to access the swimming pool.
- There is/are 1 step(s).
- The step(s) is/are not clearly marked.
- The height of the step(s) is/are not between 15cm and 18cm.
- The height of the step(s) is/are 14cm.
- The going of the step(s) is/are not between 30cm and 45cm.
- There is not a/are not handrail(s) at the step(s).
- The lighting levels at the step(s) are good.